



My Fellow Californians:

This year, we have made great strides in streamlining the Department of Motor Vehicles and making it more responsive to your needs.

Californians can now use the Internet to renew drivers' licenses and vehicle registrations. DMV's automated telephone system allows you to process your registration or schedule an appointment, and wait times in local field offices and telephone busy signals have been reduced. More exciting changes are planned for the months ahead.

Please continue to drive responsibly and wear your lap and shoulder belts, make sure your passengers do the same, and don't take drugs or drink alcohol before you drive. It is critical that each of us drive sensibly and defensively. This book will get you started—the rest is up to you. Thanks for helping to make California an even *better* and *safer* place to raise our families.

Sincerely,

Arnold Schwarzenegger